



Residential Fact Sheet
Effective Date: October 6, 2023

In-District Rates

Route 1 (Original District)

Water Rates	5/8"x3/4" Meter	1" Meter
Base Rate (includes 3,000 gallons)	\$ 29.83	\$ 32.83
Water Rate per 1,000 Gallons		
3,001 to 10,000 gallons	\$ 2.57	\$ 2.57
10,001 gallons & up	\$ 3.07	\$ 3.07

Sewer Rates	5/8"x3/4" Meter	1" Meter
Flat Rate	\$ 48.42	\$ 48.42

Route 2 (Redland Estates)

Water Rates
Water service is provided by Redland Water Supply Corporation.

Sewer Rates	5/8"x3/4" Meter	1" Meter
Flat Rate	\$ 48.42	\$ 48.42

Route 3 (Rivercrest & Duncan Slough)

Water Rates
Water service is provided by Redland Water Supply Corporation.

Sewer Rates	5/8"x3/4" Meter	1" Meter
Flat Rate	\$ 48.42	\$ 48.42

Fee Schedule

In-District Miscellaneous Fees	5/8"x3/4" Meter	1" Meter
Deposit ²	\$ 80.00	\$ 80.00
Transfer Fee	\$ 20.00	\$ 20.00
Late Fee	\$ 3.00	\$ 3.00
NSF Fee	\$ 25.00	\$ 25.00
Reconnect Fee for Route 1	\$ 25.00	\$ 25.00
Reconnect Fee for Route 2 and Route 3	\$ 40.00	\$ 40.00
Vacation Rate ⁵	\$ 25.00	\$ 25.00
Meter Replacement Fee ³	\$ 80.00	\$ 80.00
Tampering Fee ⁴	\$ 50.00	\$ 50.00
Damage Reimbursement Fee	Cost plus 10%	Cost plus 10%
Miscellaneous Service	Cost plus 10%	Cost plus 10%
Water Tap Fee ¹	\$ 900.00	\$ 1,100.00
Sewer Tap Fee	Cost plus 10%	Cost plus 10%

Water tap fees for meters over 1" will be by separate order or agreement.

Out-of-District Rates

Per the District's Order dated April 19, 2016, no new Out-of-District service connections for water and/or sewer service is allowed.

Route 1 (Original District)

Water Rates	5/8"x3/4" Meter	1" Meter
Base Rate (includes 3,000 gallons)	\$ 44.75	\$ 49.25
Water Rate per 1,000 Gallons		
3,001 to 10,000 gallons	\$ 2.57	\$ 2.57
10,001 gallons & up	\$ 3.07	\$ 3.07

Sewer Rates	5/8"x3/4" Meter	1" Meter
Flat Rate	\$ 72.63	\$ 72.63

Fee Schedule

Out-Of-District Miscellaneous Fees	5/8"x3/4" Meter	1" Meter
Deposit ²	\$ 100.00	\$ 100.00
Transfer Fee	\$ 25.00	\$ 25.00
Late Fee	\$ 3.00	\$ 3.00
NSF Fee	\$ 25.00	\$ 25.00
Reconnect Fee	\$ 100.00	\$ 100.00
Vacation Rate ⁵	\$ 100.00	\$ 100.00
Meter Replacement Fee ³	\$ 100.00	\$ 100.00
Tampering Fee ⁴	\$ 50.00	\$ 50.00
Damage Reimbursement Fee	Cost plus 10%	Cost plus 10%
Miscellaneous Service	Cost plus 10%	Cost plus 10%

In-District and Out-of-District Notes:

1. Additional costs may apply for additional services needed for tap installation (i.e. road bore, line extension, etc.). The District may contribute a prorated cost share of the connection charge in accordance with the Prorated Cost Share Table.
2. Some service addresses may require an additional security deposit, as approved by the Board of Supervisors.
3. Meter replacement fee is charged only when meter is pulled for nonpayment. Applicable to Route 1 only.
4. Tampering fee is assessed when a meter has been locked out and the lock removed by unauthorized personnel.
5. The amount shown for each Vacation Rate will be applied to an account on a monthly basis; a fee to unlock a meter when an account is changed from Vacation to Active status will not be required.

Prorated Cost Share Table

Contractor Tap Cost Range	District Cost Share Rate	District Cost Share Value
Less than \$ 2,000.00	N/A	N/A
\$ 2,000.00 to \$ 2,999.99	9.00%	\$ 180.00 to \$ 270.00
\$ 3,000.00 to \$ 3,999.99	11.00%	\$ 330.00 to \$ 440.00
\$ 4,000.00 to \$ 4,999.99	13.00%	\$ 520.00 to \$ 650.00
\$ 5,000.00 to \$ 5,999.99	15.00%	\$ 750.00 to \$ 900.00
\$ 6,000.00 to \$ 6,999.99	17.00%	\$ 1,020.00 to \$ 1,190.00
\$ 7,000.00 to \$ 7,999.99	19.00%	\$ 1,330.00 to \$ 1,520.00
\$ 8,000.00 to \$ 8,999.99	21.00%	\$ 1,680.00 to \$ 1,890.00
\$ 9,000.00 to \$ 9,999.99	23.00%	\$ 2,070.00 to \$ 2,300.00
\$ 10,000.00 and above	N/A	\$ 2,500.00

New Customer / New Residence

Customer must complete a Customer Service Agreement. Customer must have a Customer Service Inspection Certificate for the residence in which the application is being made. The Customer Service Inspection Certificate must be completed and signed by a certified Plumbing Inspector or certified Customer Service Inspector, licensed by the State of Texas (a licensed plumber is not authorized by the State of Texas to complete this form). The completed Customer Service Inspection Certificate must be filed with the District prior to receiving continuous water service. This applies to all new connections.

All District taxes must be paid on the property for which water and sewer service has been requested. In the event taxes are due and owed on the property for which water and sewer service has been requested, water and sewer service shall not be provided until such time as the taxes, including any penalties and interest, are paid in full.

The following documents should be submitted when applying for a new utility connection: (a) Three (3) legible prints of the Site Drawing and Utility Layout for the proposed facility, and (b) metes and bounds description and a recorded Plat of the tract receiving service.

After all applications, certifications, tap fees, and customer deposits have been received by the Angelina & Neches River Authority (the District's Manager) at the address shown below, a work order will be generated for the completion of water and sewer taps. Water and sewer taps can only be made by the District and/or the District's Designee. Under normal circumstances, the Customer should allow 10 or more business days for the completion of water and sewer taps, depending on material and contractor availability.

Water and sewer taps will consist of labor and materials required to place said taps at a location on the customer's side of the established utility easement. It is the responsibility of the customer to make the necessary connection (labor and materials) from the residence to the location of water and sewer taps on the customer side of the established utility easement.

New Customer / Existing Residence

Customer must complete a Customer Service Agreement. The Customer Service Application, deposits, and transfer fees must be received by the Angelina & Neches River Authority at the address shown below within 5 days prior to transfer of property or change in tenants.

All District taxes must be paid on the property for which water and sewer service has been requested. In the event taxes are due and owed on the property for which water and sewer service has been requested, water and sewer service shall not be provided until such time as the taxes, including any penalties and interest, are paid in full.

In most cases, final readings, account close-outs, and new accounts can be made without interruption of water and sewer service. The District reserves the right to terminate said services during and after any transfer of ownership and/or change in tenants.

Activation of Service

- A. Activation of an existing water and/or sewer connection shall be done in the most expeditious manner possible. In most cases, activation of an existing water and/or sewer connection will be done within 24 hours after receipt of applicable documents and fees. However, the District reserves the right to take up to 5 business days after receipt of applicable documents and fees.
- B. Installation of new water and/or sewer connections require coordination with several outside entities. As a result, the District reserves the right to take a minimum of 10 business days, or more depending on material and contractor availability, for the installation of ALL new water and/or sewer connections.

District's Contact Information

Angelina County FWSD No. 1
2901 N John Redditt Dr
Lufkin, Texas 75904

Website: www.acfwater.org
Email: info@acfwater.org

Angelina County FWSD No. 1 Payment Drop Box
3098 FM 2251
Lufkin, Texas 75904

District's Manager Contact Information

Angelina & Neches River Authority
2901 N John Redditt Dr
Lufkin, Texas 75904

Phone: (800) 282-5634 (Toll Free)
Main: (936) 632-7795